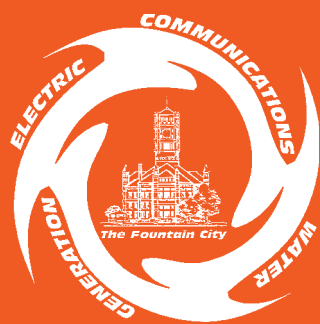


BRYAN
MUNICIPAL
UTILITIES



2003
Annual Report

LETTER FROM THE DIRECTOR

• TO OUR CUSTOMERS •

We are pleased to provide you with the Bryan Municipal Utilities 2003 Annual Report. For over 100 years we have been devoted to enhancing the quality of life for our customer/owners and our community; 2003 was no exception. We have had a successful year in many areas.

The communications department completed the fiber network interconnecting school districts in Northwest Ohio for Northern Buckeye Education Council. This fiber network is also connecting other business and government facilities as well as the schools in our area. It will continue to help with economic development and be an asset for all of Williams County. We were able to complete the project ahead of schedule and under budget mostly due to the hard work of our employees. Our engineering department worked on the plans, including profiling over 1,000 poles. Electric crews made the poles ready for fiber by installing hardware and setting new poles where necessary. We were able to save money on fiber by arranging the fiber purchase through an online auction.

The communications crews spent a lot of effort upgrading and finishing the existing plant. The department has had to continue building new plant and projects at such a rapid pace that it has been difficult to do the necessary maintenance and upgrades on the existing plant. Much of 2004 will be spent maintaining existing infrastructure and upgrading to keep up with technology. The

communications department will continue to do small expansions of our fiber network as time and money allow.

The water department again used trenchless



excavation to complete a couple of waterline replacements. Water crews replaced four-inch waterlines with 12-inch waterlines on North Main Street from Foster Street to County Road E and on Walnut Street from Bryan Street to Maple Street. It worked out very well and we were able to see some savings. On Walnut Street, we were able to put the 12-inch water line under the street while keeping most of the street open for traffic.

The water department continued to focus on protecting our water supply. We heard a presentation on the importance of protecting our



aquifer. From that presentation, we formed a group to look into petitioning the federal EPA for a sole source aquifer designation. This designation will help in our efforts to protect our only source of drinking water. The committee has a lot of work ahead, but it is working hard to see it through.

The electric department experienced a small setback when we ran into delays purchasing property from the state of Ohio for a new substation. The purchase of the property was finalized early in 2004, and we will be able to construct the much needed substation. Electric crews continued converting old 4,160-volt lines to 12,460-volt lines. This has been a multi-year project that is in its last few years.

Our electric distribution superintendent Ralph Nicholls retired in August and was replaced by Dennis Bednarski. Ralph worked for BMU for over 33 years. We are grateful for his dedication.

The Auglaize hydroelectric plant had a very good year, generating nearly 8.8 million kilowatt hours. This was done with only three of six units operational. Auglaize employees have been working to replace units that were damaged by lightning in 2002. They have removed the old

units and are rebuilding the concrete structure around the units to put the refurbished units in place. It is a daunting task. The Auglaize crew has been working very hard. Other utility crews have assisted to help keep costs down.

The local economy started out slow in 2003 but picked up some at the end of the year. Electric and water usages were down slightly; however, our balance sheets remain strong. It is important for the utility to continue to replace aging infrastructure and continue with capital projects. The electric department fund balance increased by \$1,403,563 to \$5,442,327. The water fund increased by \$288 to \$509,766. The communications fund increased by \$70,872 to \$271,061.

I am proud of the enhancements Bryan Municipal Utilities has provided to the community. I am proud of the employees and their continuous commitment to serving the community's needs for electric, water and communications services. Working together we can make Bryan a great place to live and work. I want to thank you, our customer/owners, for your continued support.



STEPHEN CASEBERE, DIRECTOR OF UTILITIES



BOARD OF PUBLIC AFFAIRS



THOMAS FOSTER

CHRISTOPHER CONTI

LAUREN BECHTOL

MARY BURNS
Chairman

ROBERT HOFFMAN

The Bryan Board of Public Affairs is a five-person board locally elected to oversee the operations of the publicly owned utility. Board members are liaisons between the utility and the people in the community. The BPA is ever sensitive to what the customer/owners have to say. This is one reason why Bryan Municipal Utilities is more service oriented than its investor owned counterparts. Like many public power systems in the U.S., the structure of the board allows for quick decisions that are usually devoid of political interference. In an era of open access and deregulation, the residents of Bryan are fortunate to have a seasoned board. The Board of Public Affairs continues to work hard to offer the best possible electric, water and communications services at the best possible rates.

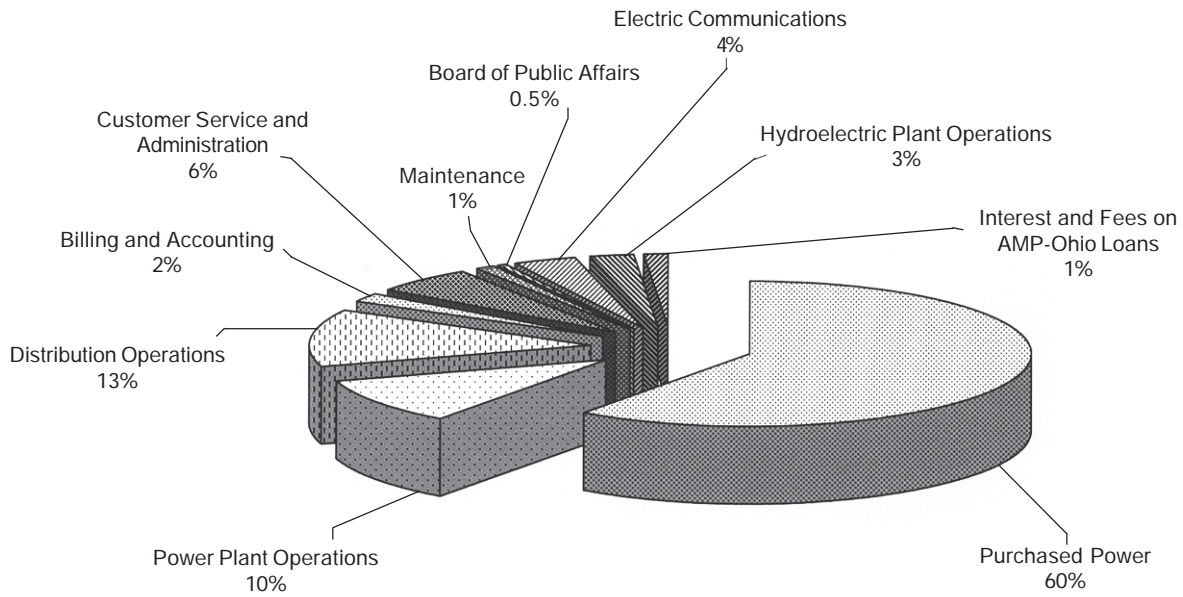


2003 FINANCIAL HIGHLIGHTS

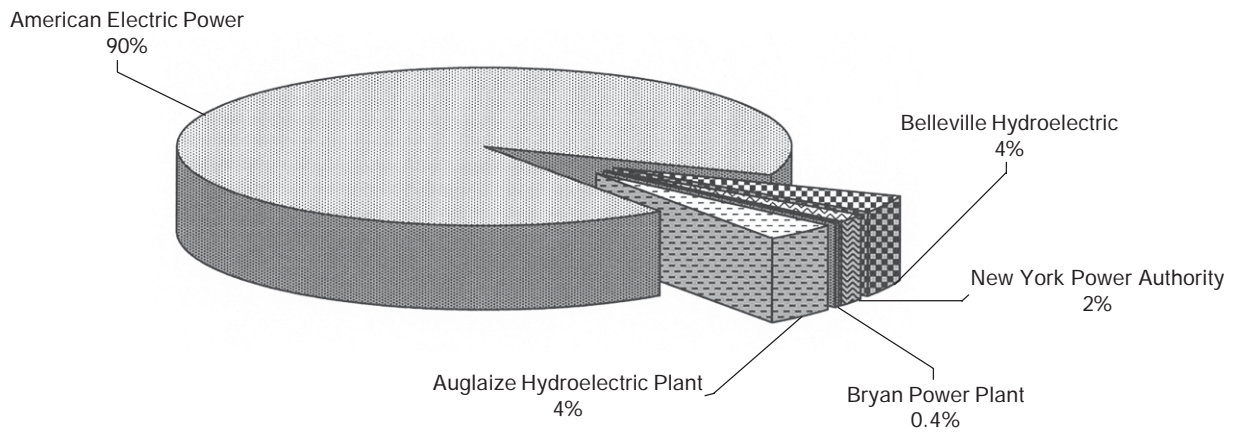
	2003	2002	Change
Electric Department			
OPERATIONS			
Income	\$15,430,017	\$14,408,660	\$1,021,357
Expenses	12,134,795	12,240,372	(105,577)
Balance	3,295,222	2,168,288	1,126,935
FINANCE			
Capital Improvements	1,891,659	1,650,468	241,191
Loan Payment	350,000	0	350,000
Fund Balance Dec. 31	5,442,327	3,771,772	1,670,555
TOTAL METERS	5,938	5,889	49
TOTAL KWHRS (1)	228,483,300	237,904,898	(9,421,598)
PEAK DEMAND (kilowatts)	43,800	48,700	(4,900)
<i>(1) Includes line loss and final bills</i>			
Water Department			
OPERATIONS			
Income	\$1,347,901	\$1,381,146	\$(33,245)
Expenses	1,111,074	1,029,656	81,418
Balance	236,827	351,490	(114,663)
FINANCE			
Capital Improvements	236,540	357,005	(120,465)
Fund Balance Dec. 31	509,766	509,479	287
TOTAL METERS	3,806	3,766	40
TOTAL GALLONS (2)	610,422,000	672,340,000	(61,918,000)
<i>(2) Includes line loss and backwashes at the water plant</i>			
Communications Department			
OPERATIONS			
Income	\$2,038,158	\$1,466,952	\$571,206
Expenses	1,828,270	1,076,784	751,486
Balance	209,888	390,168	(180,280)
FINANCE			
Capital Improvements	139,015	73,060	65,955
Fund Balance Dec. 31	271,061	467,181	(196,120)
TOTAL CABLE TV CUSTOMERS	2,177	1,928	249
TOTAL INTERNET CUSTOMERS	1,071	799	272



2003 Electric Operating Expenses



2003 Generated and Purchased Power



THE ELECTRIC DEPARTMENT

The Electric Department completed many projects in 2003 that positively tested the skills and commitment of our distribution department. Most notably, these projects were all completed safely and without incident. Above all, safety is our number one concern here at Bryan Municipal Utilities.

Among the 2003 accomplishments, the electrical department completed three large overhead to underground conversion projects. These were in the areas of Downing and Noble Drives, Center Ridge Road and Downing Drive, and West High Street. These projects consisted of burying our distribution cables to protect them from weather, tree limb contacts and animals, thereby greatly reducing outages and improving reliability. Within the scope of these projects, we converted from a 4,160-volt to a 12,470-volt system, which improves the capacity of our circuits. We also installed additional underground residential secondary cable in Autumn Chase subdivision, Union Place, Greystone, and Quarry Estates; and replaced portions of the primary underground cable in Norlick subdivision.

The electric department converted over 20 transformers in Peters Addition. The lineworkers replaced old, problem-prone 4 kV transformers with new, reliable 12 kV transformers. Additionally, we finished rebuilding the 18-pole line along Edgerton Street from Union Street to State Route 15. Crews replaced the existing wire and insulators with larger wire to improve the circuit capacity. What made this project most challenging was that the lineworkers needed to work on the lines while they were energized.

Our crews installed over 56 new streetlights in Bryan, particularly along Bement and Lynn Streets, Walnut Street, South Lebanon Street, East Village Addition, and Autumn Chase subdivision. The electrical department

also lent a hand to many building projects within the city of Bryan, including the Gymnastic Center on Maple Street and PR Welding & Manufacturing in the Industrial Park.

In a less traditional role, the lineworkers were part of the new countywide fiber optic project for the schools. In this



endeavor, our electric crews framed more than 1,000 poles and assisted in the 58-mile fiber line installation. This new fiber line offers our children greater communications opportunities and improves access to information.

In August, electric distribution superintendent Ralph Nicholls retired after 34 years with the utility. He worked 22 years as a lineworker and was promoted to superintendent of the electric department in 1994. Dennis Bednarski, a 23-year veteran of the electric utility industry, replaced Mr. Nicholls at the end of the year.

Please keep in mind that this is only a partial report of the projects that were completed in 2003. There are many services that the electrical team provides to our customers on a daily basis that go unnoticed. These include continuous street light repair, emergency storm service, and installation of the cheerful holiday decorations that we all enjoy.

The electric department performs many diverse tasks. It is our job to keep your electrical service safe, reliable, innovative and cost effective. Please think of us when you turn on your light switch.



2003 Electric Operating Income and Expenses

OPERATING INCOME:	
Charges for Services	\$13,524,255
Other Operating Income	168,046
Total Operating Income	<u>\$13,692,301</u>
OTHER INCOME:	
Interest Income	\$45,307
Hydroelectric Plant Insurance Settlement	166,400
Kilowatt Hour Tax Transfer	746,595
Other Miscellaneous Income	779,415
Total Other Income	<u>\$1,737,717</u>
TOTAL INCOME	<u>\$15,430,017</u>
OPERATING EXPENSES:	
Purchased Power	\$6,564,113
Power Plant Operations	1,116,240
Distribution Operations	1,390,278
Billing and Accounting	202,473
Customer Service and Administration	634,856
Maintenance	129,316
Board of Public Affairs	49,949
Electric Communications	398,498
Hydroelectric Plant Operations	279,569
Interest and Fees on AMP-Ohio Loans	154,479
Total Operating Expenses	<u>\$10,919,771</u>
OTHER EXPENSES:	
AMP-Ohio Loan Principal	\$350,000
Kilowatt Hour Tax to State of Ohio	72,266
Kilowatt Hour Tax to General Fund	784,602
Transfer to Generator Maintenance Fund	8,156
Total Other Expenses	<u>\$1,215,024</u>
TOTAL EXPENSES	<u>\$12,134,795</u>
BALANCE AVAILABLE FOR DEBT SERVICE AND CAPITAL IMPROVEMENTS	<u>\$3,295,222</u>
CAPITAL IMPROVEMENTS:	
Power Plant	\$163,135
Distribution	242,754
Billing and Accounting	6,260
Customer Service and Administration	116,071
Electric Communications	838,090
Hydroelectric Plant	525,348
Total Capital Improvements	<u>\$1,891,658</u>
DEBT SERVICE: (1)	
Balance January 1, 2003	\$7,450,000
Principal Payment	350,000
Balance December 31, 2003	<u>\$7,100,000</u>

(1) As of December 31, 2003, the electric utility has \$7.1 million in outstanding loans with AMP-Ohio. These loans were used for Auglaize Hydroelectric Plant upgrades, communications system outside plant and other electric system improvements.



THE COMMUNICATIONS DEPARTMENT

Bryan's light stretched through Williams County in 2003. Utility crews spent the winter and spring extending fiber optic cable to connect the school districts in Northwest Ohio. BMU electric crews were seen drilling and installing cable-mounting hardware on utility poles from Bryan to Edon. Electric crews in area towns aided in the construction process as the fiber wound its way through their towns and to their schools. Once completed in the spring, area school districts could communicate with one another and take advantage of online accounting, payroll and grading systems to save both time and money. Bryan Municipal Utilities, which directed the project in the county, completed the project on time and under budget.

A video arraignment network is also carried on the fiber. It allows the Bryan Municipal Court, the Williams County Common Pleas Court, and the regional jail to conduct remote arraignments of prisoners housed in the Stryker facility. The countywide fiber network is expected to generate a number of intercity private network connections for area businesses and has the potential for numerous other opportunities for local government, schools and businesses.

While the fiber construction was underway in the county, additional crews extended cable underground to Norlick subdivision. The Norlick project was finished in the summer, and residents were able to sign up for both cable television and Internet services.

All year long, Bryan's own Channels 3 and 4 continued to add more local flavor to the cable television lineup. Students from Bryan High School operate and maintain Channel 4. They produce the announcements concerning school functions and collect and edit the video from school events. The students also assist with video production of the Rotary Auction and Jubilee Parade.

Following up on requests from our customers, the

communications department negotiated with the WB Network and Buckeye Cable of Toledo to add WB programming to our schedule. Now, Bryan residents can tune in to Channel 3 and watch the WB prime time and children's programming, keep current with citywide announcements, and view local video productions.

In the fall of the year, BMU finalized plans to implement new administrative software that will allow



the utility to better organize and improve our customer service. We awarded a contract to ETI Corporation of Atlanta and held initial planning meetings. Once implemented, the system will give the utility the ability to streamline customer service and work orders and to implement the management system for future digital and pay-per-view services.

The year ended nicely with a full array of holiday programming and a total of more than 2,177 cable customers and 1,071 Internet subscribers.



2003 Communications Operating Income and Expenses

OPERATING INCOME:		
Charges for Services	\$2,015,377	
Other Operating Income	9,391	
Total Operating Income	\$2,024,768	
OTHER INCOME:		
Interest Income	\$3,871	
Other Miscellaneous Income	9,519	
Total Other Income	\$13,390	
TOTAL INCOME	\$2,038,158	
OPERATING EXPENSES:		
Supply and Distribution	\$1,793,331	
Billing and Accounting	34,939	
TOTAL EXPENSES	\$1,828,270	
BALANCE AVAILABLE FOR DEBT SERVICE AND CAPITAL IMPROVEMENTS	\$209,888	
CAPITAL IMPROVEMENTS:		
Total Capital Improvements	\$139,015	

2003 Communications Fund Transactions and Balances

	ADJUSTED BALANCE	INCOME	EXPENDITURES	CAPITAL	BALANCE
	Dec. 31, 2002				Dec. 31, 2003
Operations	\$200,188	\$2,038,158	\$1,828,270	\$139,015	\$271,061
TOTAL	\$200,188	\$2,038,158	\$1,828,270	\$139,015	\$271,061

2003 Communications Customer Data

	Cable TV	Internet
Residential	2,121	964
Commercial/Industrial	46	96
City of Bryan	10	11
TOTAL	2,177	1,071



THE WATER DEPARTMENT

The city water department was formed in 1892 and began operations the following year. Artesian wells provided water back then and today they still supply us with nearly two million gallons of safe drinking water every day. Today we maintain nearly 70 miles of underground piping, seven wells, an iron removal water treatment plant, two elevated towers and 3,806 service connections.

Additionally, we maintain about 470 fire hydrants throughout our city for reliable fire protection.

In order to responsibly operate and maintain our public drinking water system, we continuously perform routine maintenance, replace aging infrastructure and prepare for future growth. We must also keep up with new and existing rules and regulations.

The year 2003 began with extra cold temperatures combined with little snow cover, which resulted in an unusual amount of water main and service breaks. Those repairs substantially increased the dollars spent on restoration work in the spring.

When spring finally arrived, we performed our annual hydrant flushing to remove sediment from the mains to provide our customers with high quality drinking water. In addition, we performed an extensive inspection of each hydrant to make sure all are in good working order.

Water department personnel and a directional boring contractor installed new 12-inch water main on North Main Street from Foster Street to the north side of County Road E. This replacement and extension will serve the recently annexed area on the northwest corner

of County Road E and State Route 15. We also replaced the aging 4-inch cast iron water main on Walnut Street, from Bryan Street to Maple Street, with a new 12-inch main. This improvement dramatically increases fire-fighting capabilities in the downtown area.

We have seven wells that supply the city with fresh drinking water. All the wells are tested annually for specific capacity, and this testing allows us to determine when a well needs to be cleaned.

This year we cleaned and rehabilitated Well #1 and Well #2.

A small addition to the water plant was completed to facilitate a safer and more centralized work

environment. Backup power supplies and additional lightning suppression devices were added to our electronic control equipment to improve reliability.

Water department personnel performed drainage work and installed concrete pads at the utilities complex. We also widened two drive entrances on the Marquis Corridor.

Work on our Source Water Protection Plan/Wellhead Protection Plan continues with efforts to develop protective strategies and raise awareness of the importance of our ground water resource. Additionally, a committee of interested citizens meets regularly in an effort to petition the EPA for a Sole Source Aquifer designation. The entire county and neighboring portions of Indiana and Michigan rely on ground water as a sole source of safe drinking water, and we must safeguard it today to assure we all have clean drinking water tomorrow.



2003 Water Operating Income and Expenses

OPERATING INCOME:		
Charges for Services		\$1,330,549
Other Operating Income		8,916
Total Operating Income		<u>\$1,339,465</u>
OTHER INCOME:		
Interest Income		\$6,724
Other Miscellaneous Income		1,712
Total Other Income		<u>8,436</u>
TOTAL INCOME		<u>\$1,347,901</u>
OPERATING EXPENSES:		
Supply and Distribution		\$865,999
Billing and Accounting		82,414
Customer Service and Administration		<u>162,661</u>
TOTAL EXPENSES		<u>\$1,111,074</u>
BALANCE AVAILABLE FOR DEBT SERVICE AND CAPITAL IMPROVEMENTS		\$236,827
CAPITAL IMPROVEMENTS:		
Supply and Distribution		\$192,282
Billing and Accounting		3,616
Customer Service and Administration		<u>40,642</u>
Total Capital Improvements		<u>\$236,540</u>

2003 Water Fund Transactions and Balances

	BALANCE Dec. 31, 2002	INCOME	EXPENDITURES	CAPITAL	BALANCE Dec. 31, 2003
Water Fund	\$509,479	\$1,347,901	\$1,111,074	\$236,540	\$509,766
Utility Deposit Fund	132,482	77,855	72,220	0	138,117
TOTAL	\$641,961	\$1,425,756	\$1,183,294	\$236,540	\$647,883



ELECTRIC POWER GENERATION

We completed several projects at the power plant and substations in 2003, including several that were started late in 2002.

Construction of a new 40 x 80 foot storage building was completed. Power plant personnel installed the electrical and water services and, with assistance from the water department, the sewer line. The new building now houses



barrels of generator lubricating oil and small equipment.

The underground fuel line for GT-2 turbine at Lorntz substation on County Road C was replaced. The excavation of the fuel line began in late 2002 and continued in 2003 until the cold weather halted work. By August, the line was completely uncovered and ready to remove. In September, the new line was installed and inspected. The new fuel line has a four-inch double wall construction to provide an extra measure of safety should the inner pipe develop a leak. If a leak occurs, fuel will flow along the outer pipe to a concrete vault, and a leak detector will sound an alarm.

We continued testing the oil in all the circuit breakers and transformers. Oil samples were taken from 68 different pieces of equipment and eight tests were

performed on each sample. We used the results to look for trends that indicate problems and to help determine any necessary maintenance. Our equipment is in good condition.

In 2003, the maintenance of the substation oil circuit breakers was completed. In addition to the standard maintenance procedures, the breakers were filled with new oil. This project was started in 2002. Other maintenance items included an annual infrared scan of all power plant and substation equipment to determine any hotspots on the equipment and connections. High temperature readings indicate problem areas. During 2002, all devices that had high readings were repaired. This year, no problems were detected.

Another annual power plant maintenance item is the inspection of the Westinghouse turbine generators. A turbine engineer tests the turbines and makes sure they are in good running condition. This year, he updated 11 drawings and some control circuits for GT-1. He also corrected faults and calibrated the temperature monitors on both GT-1 and GT-2.

The main focus of the substations in 2003, in addition to the usual maintenance items, was painting the distribution transformers. Five transformers were painted this year: one at Baker Street substation, two at Daggett substation and two at the power plant. Power plant crews de-energized the transformers and tarps were set up to contain any overspray. Painting the substation buildings and fences was continued in 2003 as a carryover from 2002.

We also installed backup generators at Daggett and Lorntz substations to support the communications department fiber system that carries the Internet and cable TV services. These generators start automatically if the substation goes offline due to a lightning strike or other unforeseen event.



2003 Power Production Data

Gross Kilowatt Hours Generated by Power Plant	828,800
Gross Kilowatt Hours Generated by Auglaize Hydro	<u>8,952,174</u>
TOTAL GROSS KILOWATT HOURS GENERATED	9,780,974
Kilowatt Hours Purchased from:	
American Electric Power (AEP)	206,593,930
Belleville Hydroelectric Project (JV5)	8,050,440
New York Power Authority (NYPA)	<u>4,057,956</u>
TOTAL OF GROSS KILOWATT HOURS PURCHASED	<u>218,702,326</u>
Gross Generated and Purchased Kilowatt Hours	228,483,300
Customer Metered Kilowatt Hours	216,127,114
Power Plant Use	1,210,100
Kilowatt Hour Line Loss (4.9%)	<u>11,146,086</u>
TOTAL METERED AND LINE LOSS	228,483,300

2003 Electric Fund Transactions and Balances

	ADJUSTED BALANCE			BALANCE	
	Dec. 31, 2002	INCOME	EXPENDITURES	CAPITAL	Dec. 31, 2003
Electric Fund	\$4,038,764	\$15,430,017	\$12,134,795	\$1,891,659	\$5,442,327
Utility Deposit Fund	132,482	77,855	72,220	0	138,117
Generator Maintenance	49,387	8,156	0	0	57,543
TOTAL	<u>\$4,220,633</u>	<u>\$15,516,028</u>	<u>\$12,207,015</u>	<u>\$1,891,659</u>	<u>\$5,637,987</u>

2003 Water Production Data

	<u>METERS</u>	<u>GALLONS USED</u>
Residential	3,117	170,460,224
Commercial & Industrial	643	285,023,156
City of Bryan Free Service	46	8,959,045
Bulk Water & Hydrant Meter Water	-	<u>229,991</u>
Filter Backwash Water	-	<u>3,021,085</u>
TOTAL	3,806	467,693,501
Line Flushing, Losses, Fire Fighting (23.3%)		<u>142,728,499</u>
TOTAL METERED AND LINE LOSS IN GALLONS		610,422,000



AUGLAIZE HYDROELECTRIC PLANT

We had a great year for water at the Auglaize Hydroelectric Plant. Given all the rain, there were only a couple times during the year that we did not have at least one generator running. With three generating units operational, the plant produced 8,952,174 kilowatts hours or enough power to supply 913 average homes in Bryan for a year.

The high water levels, however, also caused some delays in our efforts to install additional generators. In October, the flows stabilized enough to start the first phase of installation, and we completed the work necessary below the water level. By getting that done, the installation process could move forward regardless of high river flow periods.

While waiting for water levels to go down, plant operators concentrated on getting the equipment cleaned, painted and ready to install. They also repaired or refurbished necessary parts. As part of the control system, a modern type of gate positioner was specified and constructed. The gate positioner opens and closes the gates on the turbine, which controls the speed of the generator. The positioners for the two larger units were built using original equipment but modifying them with modern technology.

As we made preparations to repair the turbine for the small generating unit that we had purchased to pass minimum flows, we determined that the original 1912 turbine still in place was compatible. This compatibility offered the opportunity to generate at lower flows than we originally anticipated. The turbine was repaired and the generator was cleaned and tested. The control panel was designed and built. The installation of that unit is nearly completed. With the small unit in place, we will be able to generate at low flows that previously caused us to shut down.

The trash rake was delivered in late spring. The first task was to clean debris that had accumulated at the very bottom of the trash racks. The new rake worked very well. We plan to modify it slightly to reach a little deeper and to enhance the operation of the rake attachment. The trash rake was designed to perform a number of tasks and with the amount of water that passed the dam in 2003 and the different projects going on, the machine proved to be a valuable asset.

To reduce the risk of further damage due to lightning, we had the hydro plant and related equipment tested for adequate grounding. Except for a couple connections

requiring minor modifications, the system tested well within specifications. In addition, we purchased lightning arresters for each of the units and have installed them on all units currently in operation.

Next year, we plan to fill in the bays of the spillway with concrete, refurbish unit #1, and finish installing the generating units. When the installations are complete, the plant will house six generating units: two large units (1,420 kVA), three medium units (650 kVA), and one small unit (125 kVA). With the various sizes of generators, we will be able to efficiently utilize a wide range of river flows and boost production.



FIVE-YEAR UTILITY SUMMARY

	2003	2002	2001	2000	1999
Electric Department					
FINANCES					
Income	\$15,430,017	\$14,408,660	\$15,493,281	\$17,684,800	\$15,516,414
Expenses	12,134,795	12,240,372	12,639,985	13,258,315	12,080,495
Balance	\$3,295,222	\$2,168,288	\$2,853,296	\$4,426,485	\$3,435,919
Capital Improvements	1,891,659	1,650,468	2,342,718	2,907,046	5,729,232
Fund Balance Dec. 31	5,442,327	3,771,772	3,253,951	4,293,373	2,768,628

METERS					
Residential	4,983	4,945	4,892	4,778	4,580
Commercial	711	704	707	694	660
Industrial	43	42	42	41	45
Municipal	2	6	9	12	8
Free Service	199	192	188	121	77
AMP-Ohio	0	0	1	1	1
TOTAL METERS	5,938	5,889	5,839	5,647	5,371

KWHRS USED					
Residential	48,569,920	49,049,241	45,915,090	41,957,508	44,028,290
Commercial	29,689,127	29,727,432	30,418,806	30,613,240	27,560,468
Industrial	132,016,348	140,458,216	137,135,627	173,984,950	187,057,663
Free Service	5,851,719	5,578,536	6,948,823	8,845,339	7,434,962
AMP-Ohio	0	0	88,000	804,000	3,549,000
TOTAL KWHRS (1)	228,483,300	237,904,898	231,430,822	266,582,442	277,236,289

PEAK DEMAND (kilowatts)	43,800	48,700	42,700	51,800	49,700
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(1) Includes line loss and final bills

Water Department

FINANCES					
Income	\$1,347,901	\$1,381,146	\$1,396,270	\$1,310,513	\$1,371,455
Expenses	1,111,074	1,029,656	1,212,993	1,062,159	1,093,212
Balance	\$236,827	\$351,490	\$183,277	\$248,354	\$278,243
Capital Improvements	236,540	357,005	324,208	302,110	241,173
Fund Balance Dec. 31	509,766	509,479	514,994	655,925	711,505

METERS					
Residential	3,117	3,084	3,052	2,974	2,842
Commercial & Industrial	643	637	640	643	610
Free Service	46	45	41	39	39
TOTAL METERS	3,806	3,766	3,733	3,656	3,491

GALLONS USED					
Residential	170,460,224	180,656,212	176,312,072	173,375,724	180,841,716
Commercial & Industrial	285,023,156	332,040,192	306,448,120	284,620,596	302,915,316
Free Service	8,959,045	11,544,759	11,829,996	9,654,912	8,957,300
TOTAL GALLONS (2)	610,422,000	672,340,000	638,763,135	619,725,000	584,463,000

(2) Includes line loss and backwashes at the water plant



UNBILLED UTILITY SERVICES

Utilities

	ELECTRICITY	WATER	COMMUNICATIONS
Street and Security Lights	\$111,561	\$0	\$0
Utility Departments, Building & Facilities	163,569	8,644	7,476
Parks, Pools & Other Recreational Areas	40,368	12,999	0
Bryan Community Center	4,526	201	0
Municipal Departments, Buildings & Facilities	58,938	4,421	32,633
County and EMS	2,173	181	0
Traffic Signals	5,980	0	0
Bryan City Schools	875	0	30,660
Day in the Park, Jubilee	1,155	97	0
UNBILLED UTILITIES	\$389,145	\$26,543	\$70,769

Electric Services

MAINTENANCE SERVICES (LABOR) PROVIDED

Street Light Installation and Maintenance	\$7,793
All other city services	7,285
Equipment	18,664
Unbilled Maintenance (Labor) Provided including Equipment	<u>\$33,742</u>

MATERIALS PROVIDED

New Street Lights and Replacements	\$23,319
All other city services	11,588
Unbilled Materials Provided	<u>\$34,907</u>

UNBILLED ELECTRICITY	\$389,145
TOTAL UNBILLED LABOR, MATERIALS, AND ELECTRICITY	\$457,794

Water Services

MAINTENANCE SERVICES (LABOR) PROVIDED

Installation and Services to City Facilities	\$1,775
Installation and Maintenance of Fire Hydrants	19,653
Unbilled Maintenance (Labor) Provided	<u>\$21,428</u>

MATERIALS PROVIDED

Water Lines and Services to City Facilities	\$3,750
New Fire Hydrants and Replacements	21,750
Unbilled Materials Provided	<u>\$25,500</u>

UNBILLED WATER	\$26,543
TOTAL UNBILLED LABOR, MATERIALS, AND WATER	\$73,471

Communications Services

MAINTENANCE SERVICES (LABOR) PROVIDED

Installation of Services to City Facilities	\$400
Installation of Services to Bryan City Schools	2,000
Unbilled Maintenance (Labor) Provided	<u>\$2,400</u>

MATERIALS PROVIDED

Cable and Accessories for Services to City Facilities	\$54
Cable and Accessories for Services to Bryan City Schools	1,213
Unbilled Materials Provided	<u>\$1,267</u>

UNBILLED COMMUNICATIONS SERVICES	\$70,769
TOTAL UNBILLED LABOR, MATERIALS, AND COMMUNICATIONS	\$74,436

TOTAL UNBILLED UTILITY SERVICES	\$605,701
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OUR MISSION STATEMENT

Bryan Municipal Utilities is dedicated to providing reliable, affordable electric, water, and communications services. We are devoted to enhancing the quality of life for our customer/owners and our community and to aiding in economic development while operating in a publicly responsible manner.





BMU CONTACT INFORMATION

PHONE

Utility Office: 419-636-1559
After Hours Service: 419-636-0866
Communications: 419-633-3031
Internet Help Desk: 419-633-0900
Fax: 419-636-8026

INTERNET

Email: utility@cityofbryan.com
Web Site: www.cityofbryan.net

BRYAN MUNICIPAL UTILITIES

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